Warranty conditions for Petrol Station LED Display - HDP, HDP COMPACT and MSG Series

San Biagio di Callalta 01/01/2020

HITECHLED S.R.L Warranty for the petrol station LED display – HDP HDP COMPACT and MSG series, from now named "**product**".

Warranty period: 3 years (48 months) starting from the delivery date indicated on the delivery note unless otherwise specified.

TERMS AND CONDITIONS:

1) The warranty is void if the **product** has been: tampered, disassembled, used improperly, used in violation of European Directives (CE) or used in violation of technical specifications, or in violation of any applicable standards, codes, including those contained in the most recent National Electrical Code (NEC), Underwriters Laboratory, Inc. (UL) safety standards, standards for the American National Standards Institute (ANSI), Canada, Canadian Standards Association (CSA), Australia (C-Tick) and all other national and international security agencies that are recognized as competent bodies.
2) The guarantee is void if the electrical power supply values of the **product** and the climatic conditions of operation described in the labels and technical data sheets are not respected.
3) The warranty is void if the **product** is electrically connected with products from other manufacturers
4) 3) The **product** under warranty is intended at the HITECHLED Factory. The **product** must be sent carriage paid and at the customer's risk with reason for "repair under warranty" to the following address: HITECHLED S.R.L. Via Galileo Galilei 31, 31048 S. Biagio di Callalta (TV) ITALY, **product** returns without sales identification data will not be accepted: a) d.d.t. Goods transport document with date. b) purchase invoice, c) Authorization form for the return of the **product** validated by HITECHLED.
5) Any replaced parts will not be returned. HITECHLED S.R.L. is not liable for direct or indirect damage to things and people, the repair or replacement of the **product** is the only remedy available. In no case HITECHLED will be responsible for any other cost or damage, including lost earnings or revenues, lost orders or damages in any way connected to any defect or non-performance of the **product** resulting from the malfunction of the **product.** These conditions cancel and replace all others if not signed by HITECHLED S.R.L. and by the Customer.
6) Hitechled Srl reserves the right to: a) examine any defective **product** to determine the cause, b) to be the sole judge in determining any defect found and any warranty coverage.
   Due to the tolerances of the LEDs and electronic components, the electrical and lighting data present in the **product** specifications and data sheets must be considered as reference and therefore may be subject to variations. Furthermore, the intensity and color temperature of the LEDs may undergo significant variations over time. Therefore all this is in no way considered a manufacturing defect.

Hitechled Srl
Gianfranco Tonon